

## Position: Technical Implementation Specialist

AngelEye Health, Inc. is a leading healthcare technology company specializing in delivering innovative solutions to healthcare providers worldwide. We are dedicated to driving success through cutting-edge technologies, and we're looking for a dynamic and experienced Technical Implementation Specialist to join our team and help us deliver exceptional solutions to our clients.

### Job Description Overview:

As a Technical Implementation Specialist at AngelEye Health, you will be instrumental in the successful deployment of complex technical solutions for our clients.

In this role, you will collaborate closely with project managers, clinicians, and engineers to oversee project timelines and ensure the timely completion of deliverables. The ideal candidate will have 2-3 years of direct experience in healthcare IT and a proven ability to navigate dynamic, fast-paced environments.

We seek a proactive, results-driven professional who is eager to make an immediate impact. If you are ready to contribute from day one and excel in a collaborative setting, we invite you to join our team.

### Requirements:

Skilled in networking and software troubleshooting, with expertise in Admit, Discharge, and Transfer (ADT) systems, Single Sign-On (SSO), and Mobile Device Management (MDM). Experienced in collaborating with teams of all sizes to ensure effective communication and seamless deployment execution.

Strong ability to articulate technical strategies to both team members and customers, driving efficient and timely implementations. Demonstrates professionalism, excellent oral and written communication skills, and the ability to multitask in fast-paced environments. Willing to participate in a 24/7 on-call rotation. Healthcare IT experience is highly preferred.

## What We Offer:

A growth-oriented team environment where your strengths are highly valued with opportunities to expand your technical skills and knowledge with on-the-job learning/training opportunities as well as a generous employee health insurance package.

## Company Mission Statement:

Equipping care teams and empowering families of neonatal and pediatric patients to improve outcomes.

## Values and Core Beliefs:

We equip care teams to empower families of neonatal and pediatric patients, improving outcomes every step of the way.

- Patients and their families come first in everything we do. Our hospital partners are a close second, and our team—along with their families—make it all possible.
- We innovate with curiosity, knowing that failure isn't fatal, and success isn't final.
- Mastering the fundamentals is key—we execute the basics at a PhD level.
- A sense of urgency drives us forward, ensuring we stay proactive and responsive.
- Effective communication, transparency, and honesty are at the core of everything we do.