PatientConnect

🜔 Text, Photo, Video Messaging

Improve outcomes

by providing visual connections that give parents comfort and confidence

One-way PatientConnect allows care teams to easily share patient status and memorable moments with real-time texts, pictures, and recorded videos. The Solution supports the care team's workflows and engages parents as essential members of the care team.

Benefits for Hospitals

- No prescheduling is required.
- Messages automatically erase after 24 hours or may be available for the duration of the patient's stay.
- Disruptive phone calls are reduced.
- Continuity and consistency of communication with parents are enhanced.

Benefits for Parents

- Parents are engaged as integral members of the care team.
- On-the-go access offers flexible viewing.
- The app includes video message replay options.
- Push notifications alert parents when new messages are delivered.



Southlake Regional Medical Centre shows the value of PatientConnect







