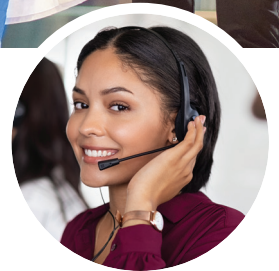


Support

FOR YOUR INVESTMENT

KEEPING YOUR SYSTEM
UP AND RUNNING IS
OUR TOP PRIORITY

At AngelEye Health, we understand that both staff and parents rely on their AngelEye services to be available when they need them. Our US-based support team is ready to assist when you or your families need help.



Solution Support:

- Our clinical resources provide 'best practice' suggestions and training to ensure successful deployment and adoption of our solutions.
- The AngelEye clinical resources and customer relationship specialists are available to answer any on-going questions and provide retraining to staff as needed.

Hardware Support and Repair:

- Minimizing downtime is our goal. We provide spare cameras at no charge to keep on-site in the event you have a camera that needs immediate repair or replacement.
- AngelEye's hardware comes with a one year warranty. We also offer an optional extended warranty to alleviate the frustration and expense of an unplanned repair.

Network and Technical Support:

- Remote system monitoring enables us to proactively assess your system for network and hardware irregularities.
- Our US-based technical support team is available during business hours to resolve network or technical issues that may arise.

24/7 FAMILY SUPPORT

- Our US-based phone support relieves your staff from the burden of troubleshooting App related issues.
- The AngelEye App has an easy self-service Password Reset option.
- Our comprehensive online library of Frequently Asked Questions (FAQs) and explainer videos make using the system easy.