

# Impact

## OUTCOMES

by integrating parents into the care team and supporting parent and family bonding with their infant.

Our state-of-the-art CameraSystem™ brings live-streaming video of the patient to family members anywhere, anytime, on any device. The Solution also allows care teams to easily share one-way patient updates and memorable moments with real-time text, photo, and video. This Solution delivers proven impact by reducing stress and anxiety for parents with a child in the NICU or pediatric unit, supporting bonding with their child when they cannot be at the hospital, and improving staff workflow efficiency.



**One-way Messaging** HIPAA-compliant text, photo, and video messaging



**Flexible Mounting** options for any unit configuration



**Hot Swap** gives free spare camera(s) for every NICU



**Wired or WIFI Networking Capability** to meet your facility preferences

SCAN TO  
SCHEDULE A  
DEMONSTRATION  
OF OUR  
CAMERASYSTEM



LET US SHOW YOU

# The Difference



## Single Sign-On

ability for staff to log in with their facility domain, ID, and password



## Bed Management

integration with hospital EHR to automate camera management process



## Flexible Viewing

available through any browser; free Apps available for any device



## Language Translator

translates the entire platform into 130+ languages



## Account Management

parents create and manage additional family members' accounts without sharing personal information



## Donor Recognition

support initial and ongoing fundraising efforts and donor recognition

SCAN THE QR CODE TO REVIEW  
ADDITIONAL FEATURES



## Support

Keeping your system running  
is our top priority.



### Unparalleled Response Times

We strive to respond to every service request within 24 hours. **Our actual average response time is 1.7 hours!**



### Timely Ticket Completion

Our goal is to close tickets within 72 hours. **Our actual average time to close a ticket is 12.3 hours!**



### Clinical Support

Our clinical team is available to answer questions and provide 'best practice' suggestions. We offer ongoing training to ensure your team maximizes your investment.



### Hardware Support & Repair

Minimizing downtime is our goal. We provide spare cameras to keep on-site if a camera needs immediate repair or replacement and offer an Extended Warranty to protect your investment.



### 24/7 Family Support

Our US-based phone team relieves you of the burden of troubleshooting issues. The App has a self-service Password Reset option and a library of FAQs to address most issues.



### Network & Technical Support

Remote status monitoring allows our US-based support team to monitor your system proactively to identify & resolve any issues that may arise.

## AngelEye Delivers Real Results



A recent study showed parent communication **improved from 45% to 82%**, and **80%** of users were neutral or agreed that using AngelEye made communication easy and efficient.