

Impact

OUTCOMES

by integrating parents into the care team and supporting parent and family bonding with their infant.

Our state-of-the-art CameraSystem™ brings live-streaming video of the patient to family members anywhere, anytime, on any device. The Solution also allows care teams to easily share one-way patient updates and memorable moments with real-time text, photo, and video. This Solution delivers proven impact by reducing stress and anxiety for parents with a child in the NICU or pediatric unit, supporting bonding with their child when they cannot be at the hospital, and improving staff workflow efficiency.



5-inch LED Touch Screen to assist with camera positioning and on/off capability



Upgrade-ready for remote software updates



Infrared Capabilities for a clear visual of baby, even in the darkest environments



Wired or WIFI Networking Capability to meet your facility preferences



Flexible Mounting options for any unit configuration



One-way Messaging HIPAA-compliant text, photo, and video messaging

SCAN TO
SCHEDULE A
DEMONSTRATION
OF OUR
CAMERASYSTEM



LET US SHOW YOU

The Difference



Multifactor Authentication

via Time-based One-time Password (TOTP) in an authenticator app or email



Single Sign-On

ability for staff to log in with their facility domain, ID, and password



Flexible Viewing

available through any browser; free Apps available for any device



Bed Management

integration with hospital EHR to automate camera management process



Account Management

parents create and manage additional family members' accounts without sharing personal information



Language Translator

translates the entire platform into 100+ languages (Powered by Google Translate)



One-Way Messaging

Send HIPAA-compliant text, photo, and video to share care updates and memorable moments



Site Notifications

translates Communicate instantly with users when they log onto the AngelEye system



Relationship Management

obtain real-time feedback from parents



Donor Recognition

support initial and ongoing fundraising efforts and donor recognition

Support

Keeping your system running is our top priority.



Unparalleled Response Times

We strive to respond to every service request within 24 hours. **Our actual average response time is 1.7 hours!**



Timely Ticket Completion

Our goal is to close tickets within 72 hours. **Our actual average time to close a ticket is 12.3 hours!**



Clinical Support

Our clinical team is available to answer questions and provide 'best practice' suggestions. We offer ongoing training to ensure your team maximizes your investment.



Hardware Support & Repair

Minimizing downtime is our goal. We provide spare cameras to keep on-site if a camera needs immediate repair or replacement and offer an Extended Warranty to protect your investment.



24/7 Family Support

Our US-based phone team relieves you of the burden of troubleshooting issues. The App has a self-service Password Reset option and a library of FAQs to address most issues.



Network & Technical Support

Remote status monitoring allows our US-based support team to monitor your system proactively to identify & resolve any issues that may arise.



AngelEye Delivers Real Results

A recent study showed parent communication improved from 45% to 82%, and 80% of users were neutral or agreed that using AngelEye made communication easy and efficient.