

Impact

OUTCOMES

by engaging parents as essential members of the care team.



Our state-of-the-art CameraSystem™ brings live-streaming video of the patient to family members anywhere, anytime, on any device. The Solution also allows care teams to easily share one-way patient updates and memorable moments with real-time text, photo, and video. This Solution delivers proven impact by reducing stress and anxiety for parents with a child in the NICU or pediatric unit, supporting bonding with their child when they cannot be at the hospital, and improving staff workflow efficiency.



One-way Messaging HIPAA-compliant text, photo, and video messaging



Mounting Consultation determine optimal mounting options for each unit



Free Spare Camera(s) based on camera deployment to minimize downtime



Wired or WIFI Networking Capability to meet your facility preferences

SCAN TO
SCHEDULE A
DEMONSTRATION
OF OUR
CAMERASYSTEM



LET US SHOW YOU

The Difference



Single Sign-On

ability for staff to log in with their facility domain, ID, and password



Bed Management

integration with hospital EHR to automate camera management process



Flexible Viewing

available through any browser; free Apps available for any device



Language Translator

translates the entire platform into 70+ languages (Powered by HIPAA-compliant Amazon Translate)



Account Management

parents create and manage additional family members' accounts without sharing personal information



Donor Recognition

support initial and ongoing fundraising efforts and donor recognition

SCAN THE QR CODE TO REVIEW
ADDITIONAL FEATURES



Support

Keeping your system running
is our top priority.



Unparalleled Response Times

We strive to respond to every service request within 24 hours. **Our actual average response time is 1.7 hours!**



Timely Ticket Completion

Our goal is to close tickets within 72 hours. **Our actual average time to close a ticket is 12.3 hours!**



Clinical Support

Our clinical team is available to answer questions and provide 'best practice' suggestions. We offer ongoing training to ensure your team maximizes your investment.



Hardware Support & Repair

Minimizing downtime is our goal. We provide spare cameras to keep on-site if a camera needs immediate repair or replacement and offer an Extended Warranty to protect your investment.



24/7 Family Support

Our US-based phone team relieves you of the burden of troubleshooting issues. The App has a self-service Password Reset option and a library of FAQs to address most issues.



Network & Technical Support

Remote status monitoring allows our US-based support team to monitor your system proactively to identify & resolve any issues that may arise.

AngelEye Delivers Real Results

A recent study showed parent communication **improved from 45% to 82%**, and **80%** of users were neutral or agreed that using AngelEye made communication easy and efficient.