



## **AngelEye Health Launches Innovative Parent and Family Voices Collaborative**

*New Initiative Integrates Diverse Family Experiences into Neonatal Intensive Care Innovations*

**Nashville, TN – May 20, 2025** – AngelEye Health, a leader in neonatal and pediatric family engagement services, today announced the formation of its Parent and Family Voices Collaborative. This initiative represents a step forward in more formally integrating family perspectives with advanced technology to enhance acute pediatric care across the continuum, from inpatient settings to the transition home and through a child's first year of life.

The Parent and Family Voices Collaborative brings together 20 parents representing a wide range of acute pediatric experiences, including neonatal intensive care, pediatric intensive care, and cardiovascular intensive care. These families' hospital stays ranged from short to complex medical journeys. Members represent diverse cultural backgrounds and languages, including experienced nonprofit leaders and community advocates. Their combined insight reflects AngelEye's commitment to inclusivity and comprehensive care.

"At AngelEye, we understand families are integral to a baby's care team, influencing NICU outcomes and the broader pediatric care experience," said Jaylee Hilliard, Vice President of Clinical Strategy at AngelEye Health. "Listening has been a hallmark of our approach with our hospital partnerships since our founding. By formalizing the input of these invaluable family insights, we ensure that our technology solutions are as deeply aligned with the authentic needs of families as well as the needs of our clinical users."

Collaborative members will actively engage with AngelEye teams on product usability testing, storytelling, and advocacy initiatives, providing direct feedback to AngelEye to ensure its technology solutions meet the nuanced needs of families across various care settings. "Authentic feedback from NICU families allows us to continuously refine our solutions, ensuring they provide compassionate, impactful support exactly when families need it most," said Carolyn TenEyck, Senior Director of Patient and Family Advocacy at AngelEye Health. "This collaborative program supports one pillar of our mission - to continually enhance outcomes by listening to the voices and experiences of families at every stage of the acute pediatric journey."

Michelle Ross, Collaborative member and preemie parent coach whose daughter spent 127 days in the NICU, highlighted the program's value: "The NICU journey is deeply personal and complex. AngelEye is doing more than listening by giving parents a seat at the table. That changes everything for future families who want to feel seen, supported, and part of their baby's care."

"This initiative redefines what's possible in NICU care by embracing the full spectrum of support families need during one of the most critical times in their lives, said Latoya Blueford, Collaborative member, preemie mother, and Founder of The Skylar Project. AngelEye's compassionate and collaborative approach brings light to families facing uncertainty, helping them feel seen, supported, and empowered throughout their journey. It's a powerful step forward in making NICU care more holistic and family-centered."

AngelEye Health plans to expand on initiatives inspired by the Parent and Family Voices Collaborative, including educational resources and targeted solutions addressing the broader spectrum of NICU and pediatric family needs.

For more information on AngelEye Health's Parent and Family Voices Collaborative, visit [AE website]

### **About AngelEye Health**

AngelEye Health is the leading provider of innovative technology solutions dedicated to transforming neonatal and pediatric care. Trusted by over 300 hospitals globally, AngelEye equips care teams with AI-driven tools designed to streamline workflows, reduce length of stay, minimize errors, and optimize resource allocation. Its comprehensive suite, including CameraSystem for family engagement, MilkTracker for precise feeding management, NICU2Home for efficient discharge planning, and EDNA for proactive risk identification, supports care teams and families at every step of the NICU journey. With a commitment to continuous innovation, AngelEye Health is shaping the NICU of the future, empowering families, enhancing clinical efficiency, and delivering measurable improvements in patient outcomes. To learn more, visit [angeleyehealth.com](https://angeleyehealth.com).

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